Building The Bank Of The Future





WITHIN 24 HOURS

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WHAT IS CB INSIGHTS?

CB Insights is a tech market intelligence platform that analyzes millions of data points on venture capital, startups, patents, partnerships and news mentions to help you see tomorrow's opportunities, today.

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FUTURE OF FINTECH

CBINSIGHTS

June 11 - 13, 2019 New York, NY

events.cbinsights.com/future-of-fintech/ws

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🗱 Riviera 🔰 SEQUOIA 🖷

"We use CB Insights to find emerging trends and interesting companies that might signal a shift in technology or require us to reallocate resources."







ABOUT THE ANALYST Max Abramsky



Fintech Analyst

@mabramsky22 | @cbinsights.com

Max Abramsky is an intelligence analyst at CB Insights, where he produces data-driven research reports in the fintech space.

Prior to joining CB Insights, Max worked at Crescent Capital Group where he was a member of the leveraged loan trading team. Max is a graduate of the University of Wisconsin School of Business with a degree in finance.

Most popular analyses by Max:

How JPMorgan Is Preparing For The Next Generation Of Consumer Banking

The Square Strategy Teardown: How The Point-Of-Sale Fintech Insurgent Is Quietly Turning Itself Into A Full-Service Bank



Contents

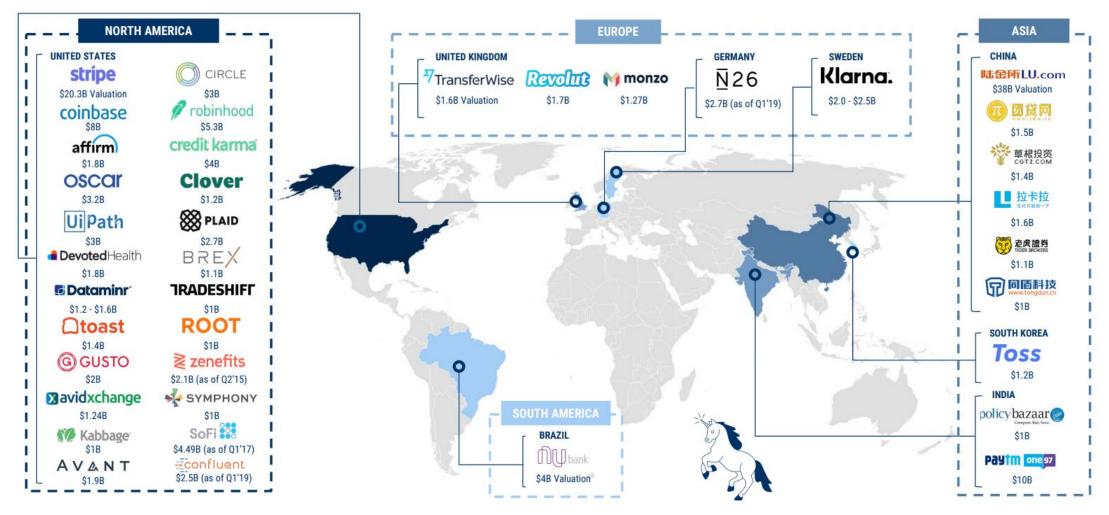
- **10** Tailwinds for tech and banking
- Digital banking: 5 trends
- Banking APIs
- Partner bank model
- Fintech rebundling
- Consumer banking products and services

Tech platforms and large banks want in



Fintech unicorns span the globe

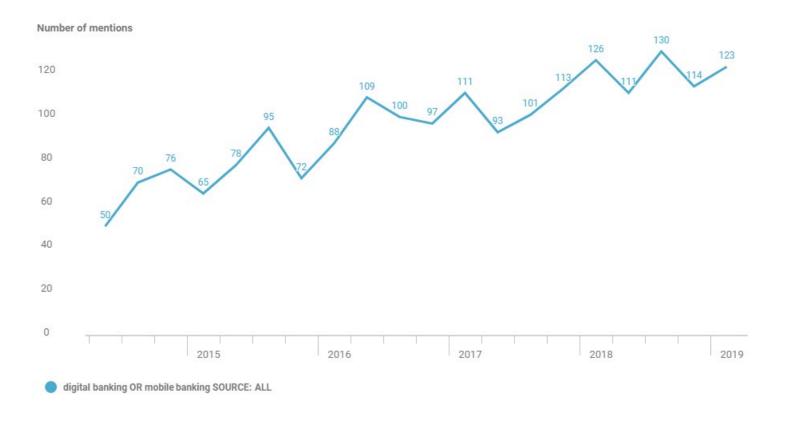
Global VC-backed fintech companies with a private market valuation of \$1B+ (1/25/19)





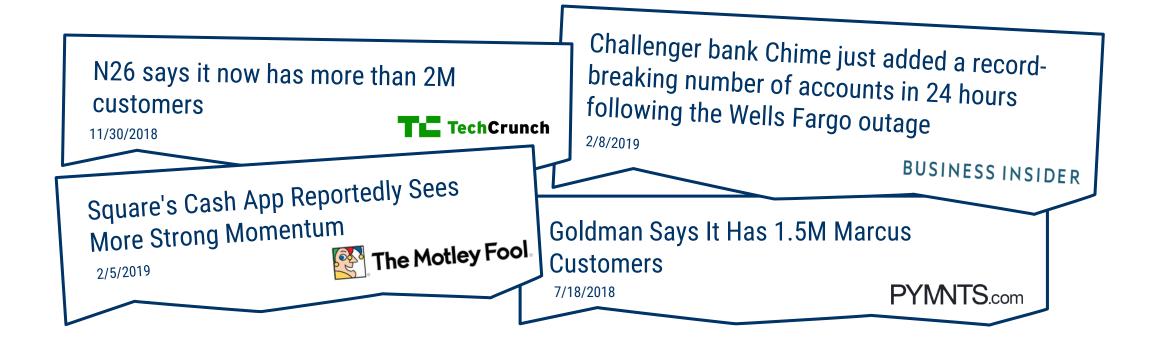
Digital and mobile banking are increasingly being discussed on earnings calls

In total, there have been **2,408** mentions of 'digital banking' OR 'mobile banking' across **1,216** unique transcripts by **277** different companies





Adoption of new products is growing quickly



New models go mainstream

2018 PEAK:



Cash App 4+ Send, Spend Money, Buy Bitcoin Square, Inc. #1 in Finance ★★★★★ 4.6, 136K Ratings

Free

#1 OVERALL 10:38 7 < Apps All Apps **Top Charts** Paid Apps Cash App OPEN Send, Spend Money, Buy Bitcoln 2 YouTube: Watch, OPEN Listen, Stream Videos, Music and Live.. 3 BURGER KING® App GET Coupons & Mobile Order Instagram 0 OPEN Photo & Video 5 Snapchat OPEN Photo & Video Messenger OPEN Text and Video Chat 7 Amazon - Shopping amazon OPEN made easy Search, Browse, Shop -... Ú Q Search

Ś SO I KNOW ITS HARD FOR THE KIDS SO I DECIDED TO UNLOAD MY BANK ACCOUNT ON U GUYS. IM BUSTING DOWN \$100,000 AND GIVING AWAY TO ANY FANS THAT CAN TWEET ME THERE CASH TAG

TRAVIS SCOTT 🥥

trvisXX





All my fans send me something cash.me/\$souljaboympr I will pick a random donator who sends the largest donation and give you a free SouljaWatch and SouljaConsole tweet me when your done!

♡ 1.192 12:48 PM - Jan 14, 2019



Instantly exchange money with friends or accept card payments for your business

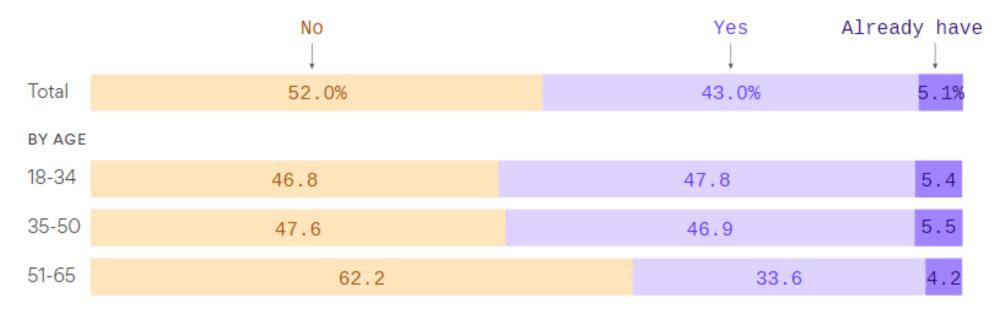
cash.me



Digital-only banking is inevitable

Would you consider moving your bank to an independent digital-only bank?

Survey of 1,205 U.S. adults conducted Jan. 16-18, 2019



5 trends shaping the future of banking

- 1. Banking APIs are enabling developers to build fintech
- 2. **Partner bank** model lets tech companies act as banks
- 3. Fintech unbundlers begin **rebundling**
- 4. Differentiation in **consumer banking products and services**
- 5. Tech platforms and large banks want in



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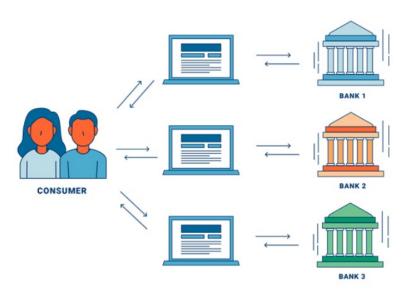


What is open banking?

Open banking enables the creation of plug-and-play fintech APIs by leveraging open financial data. These APIs enable third-party developers to build applications and services around data from financial institution.

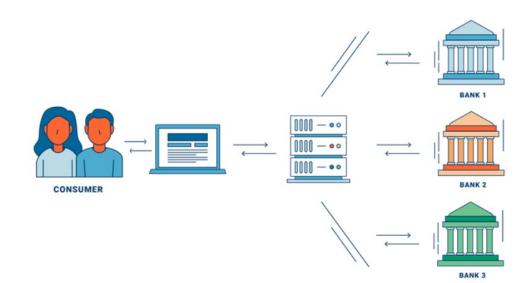
BEFORE:

A consumer's financial data is centrally held in one bank



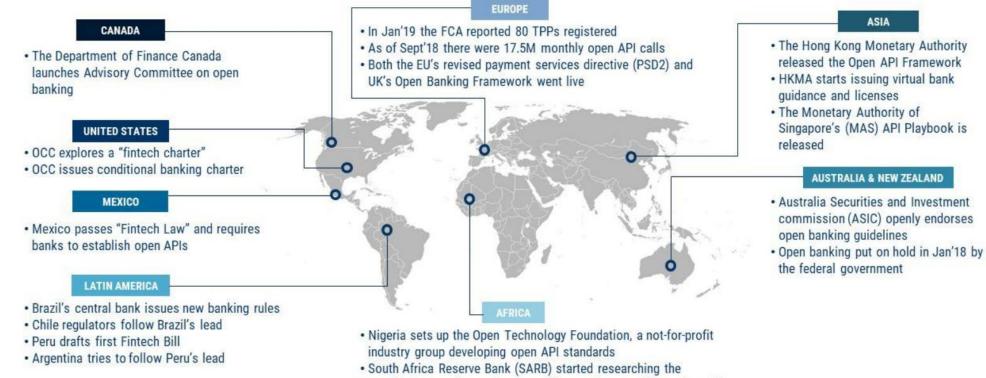
AFTER:

All consumer financial data is callable via a single API





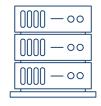
Open banking is spreading beyond Europe and creating new competition for banks



establishment of a regulatory sandbox to foster collaboration with emerging tech startups

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APIs are building blocks for fintech developers



DATA AGGREGATION



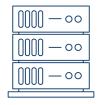
LENDING



ONBOARDING



Data aggregation APIs enable developers to access cleaned consumer financial data



DATA AGGREGATION





ONBOARDING



Data aggregation startups build the base layer for financial innovation:



Funding: \$309.8M

Valuation: \$2.4 - \$2.6B

Select Investors: Andreessen Horowitz, Goldman Sachs Investment Partners, New Enterprise Associates

Region: USA (No open banking)

Plaid is a provider of APIs that power financial services applications and help them connect with user bank accounts.

Plaid is more valuable than international competitors, because the startups aggregates data in a non-regulated environment.

🚫 TRUELAYER

Funding: \$11.8M

Valuation: \$38.55M

Select Investors: Anthemis Group, Connect Ventures

Region: UK (Open banking)

TrueLayer is an API platform that offers developers access the bank data they need to build financial apps and services.

TrueLayer is currently available in the UK, beta in Germany, and coming soon to France, Italy, and Spain.



Funding: \$11.8M Valuation: \$273M

Select Investors: Sunstone Capital

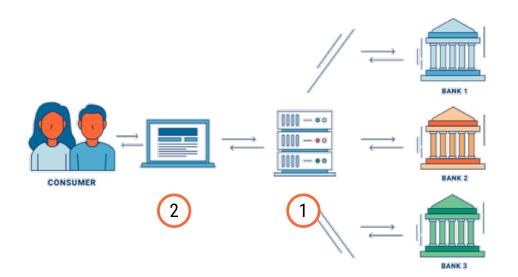
Region: EU (Open banking)

Tink provides APIs as building blocks to create banking services.

Tink says the plan is to get to 20 markets by the end of 2019, targeting a range of customers from big banks to individual developers.



Data aggregation APIs are decentralizing consumers data – and encouraging innovation



DATA AGGREGATION

Data aggregation API startups are creating the pipelines for others to access cleaned consumer financial data - while meeting all compliance standards

2

1

FINANCIAL APPS

Fintech applications are then able to call consumer financial data via API – and build innovative financial products



CBINSIGHTS

Examples of startups building on Plaid:

Use case:	Examples:	
Personal finances	Dave.com	qoıp
Lending	blend	\land Upstart
Business finances	⊜ ⊪ ⊠ Expensify	• // wave
Consumer payments	7 TransferWise	venmo
Banking and brokerage	probinhood	coinbase

Lending APIs simplify processes



DATA AGGREGATION



LENDING



ONBOARDING



Lending APIs automate funding and debt underwriting

ACCESS TO CAPITAL



Cross River originates the loans and conducts money transfers for organizations that don't have banking licenses and the ability to connect to the Federal Reserve banking system.

ACCESS TO UNDERWRITING



Aire's API provides virtual interviews and uses machine learning to **create personalized credit scores** based financial maturity, career and lifestyle.



Onboarding APIs provide compliance building blocks for fintech developers



DATA AGGREGATION





ONBOARDING



Know-Your-Customer APIs automate the onboarding process for fintech startups



Funding:Valuation:\$59.53MNot disclosed

Select Investors: Wellington Partners, CreditEase Fintech Investment Fund, M12, Salesforce Ventures

Onfido specializes in identity verification, using machine learning to validate a person's identity document and compare it with their facial biometrics.



Funding: \$23M Valuation: \$55.25M

Select Investors: Blumberg Capital, American Express Ventures, BDC Venture Capital

Trulioo is a global ID verification company that provides advanced analytics verify identities online.

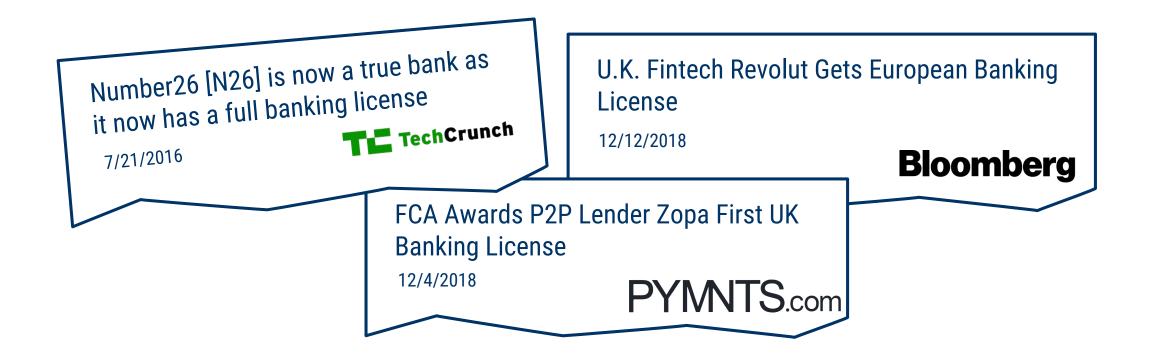


5 trends shaping the future of banking

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Abroad, softer regulations allow fintech startups to become regulated banks





In the US, fintech startups and banks are partnering to leverage each others strengths



For the two parties this is an ideal partnership because **banks bring regulatory infrastructure**, while **fintechs provide consumer-facing tech, national reach, and distribution**. Banks are enabling fintechs to launch **credit facilities, FDIC checking accounts with branded debit cards, and savings accounts**.



What is Banking-as-a-Service?

BaaS allows companies to add banking services into apps and products – enabling any startup or company to offer banking solutions directly to customers.



BANK ACCOUNTS

- End-to-end checking
- Custom mobile apps
- Customer support
- ATM network



BRANDED CARDS

- In-house design
- Supply chain
- Fulfilment
- Distribution



PAYMENT SOLUTIONS

- Instant payouts
- Mobile/direct deposit
- Virtual account loads
- Online bill pay



Banking-as-a-Service allows companies to launch branded banking products



Green Dot leverages its bank, Green Dot Bank, to offer mobile banking capabilities to third party providers.

Select customer:

STASH UBER Debit Card Intuit.





In April 2018, StoneCastle Partners and Q2 Holdings announced the launch of Cambr, merging Q2's digital platform CorePro and StoneCastle's digital deposit network of 800+ community banks and relationships with banks of record.

Select customer:





Cross River Bank lets other companies offer banking products to their customers via its APIs.

Select customer:

COMING SOON



BBVA launches a BaaS platform in the US

BBVA acquired corporate majority

(3/20/2014)

SOLUTIONS:



BBVA acquired (3/20/2014)



"We are positioning ourselves as a new bank play, somewhere between what a bank should be and what fintech aspires to be."

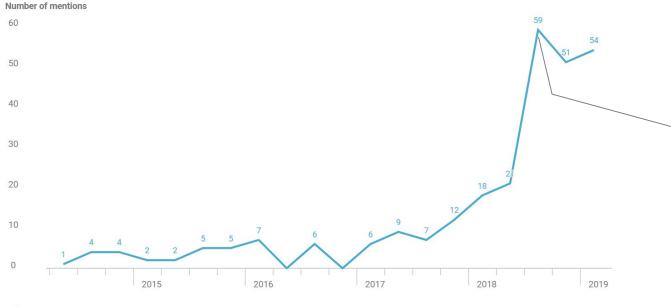
Gilles Gade - President & CEO, Cross River Bank



Green Dot dominates 'Banking-as-a-Service' mentions on earnings calls

Green Dot has mentioned BaaS 183 out of 372 total mentions – including 49 mentions in Q4'18

Mentions in Earnings Calls



... our **BaaS** platform must continually evolve to ensure that Silicon Valley's best and brightest product designers can have an ever-growing collection of tools and capabilities that allow them to build what they want...**Then once BaaS 3.0 is in production, we then intend to begin work on BaaS 4.0 for release in the first half of 2020**.

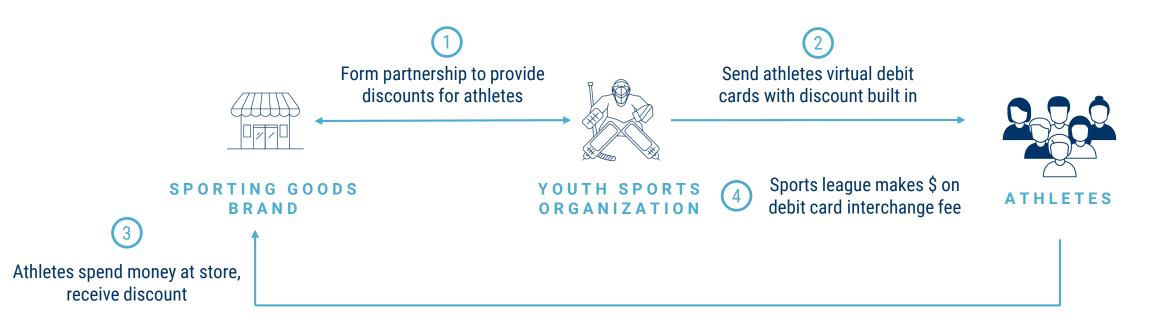
Steve Streit - Founder & CEO @ Green Dot

Banking-as-a-service OR BaaS SOURCE: ALL



Green Dot will enable small businesses to launch banking products

bank OS will enable 'anyone' to offer banking products





"We saw fintech coming down the pipeline, and really embraced it as another avenue for us to get deposits"

Scot Lenoir – Chairman, Evolve Bank



Fintechs are partnering with small banks to launch debit cards





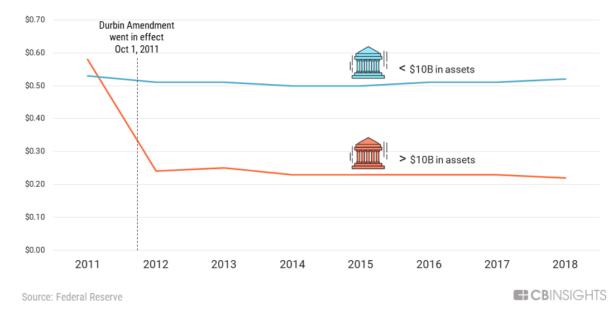
The Durbin Amendment incentivizes fintechs to partner with small banks for debit products

WHAT IS THE DURBIN AMENDMENT?

- The Durbin Amendment, part of the Dodd-Frank law, places a cap on fees charged to retailers for debit card processing.
- The amendment limits swipe fees or the overall fee a merchant will pay to accept a debit card on debit cards issued by banks with more than \$10B in assets. Banks with under \$10B in assets remain unregulated.
- In 2018 7 years after implementation the average regulated swipe fee per transaction was \$0.22 for regulated debits, compared to \$0.52 for unregulated transactions.

The Durbin Amendment rewards smaller banks

Average annual debit swipe fee for retailers





Partner banks provide the capital behind fintechs innovative lending products





"With a partnership, you're beholden to the success of the bank, anything that they could do right or wrong that could limit your success,"

Colin Walsh - Co-founder and CEO, Varo



Top players partner up –



Apple, Goldman Sachs Team Up on Credit Card Paired With iPhone

The companies hope to lure cardholders by offering them extra features on Apple's Wallet app, which will let them set spending goals, track their rewards and manage their balances...

It is a major push by Apple into the financial lives of hundreds of millions of iPhone users. It is also part of Goldman's broader strategy to appeal to rank-and-file consumers.

Cardholders will earn cash back of about 2% on most purchases and potentially more on Apple gadgets and services

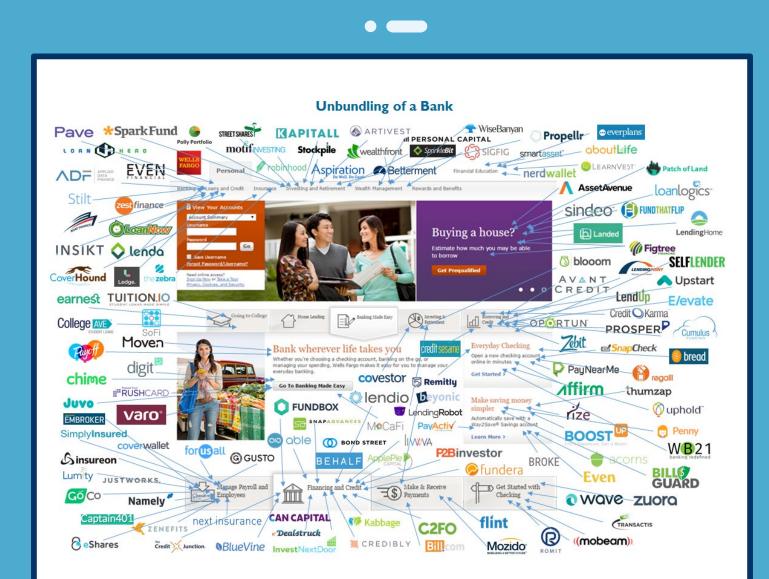
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Previously, fintech startups focused on unbundling banks, by focusing on-

- Attacking margins
- Customers needs





Today, fintech startups are rebundling products to further compete with traditional banks



	Banks of the Future Product offerings by top financial servicers												
		Lending	Products				nents		Type of Financial Institution				
Company	Personal / Consumer	Mortgage	Business	Student	Credit Card	Debit Card	Peer-to-Peer	Processing / Gateway	Brokerage	Robo-Advisor	Savings	Crypto	Point of Entry (first product)
CHASE 🔿	\oslash	\odot	\oslash		\oslash	\odot	\odot	\odot	\odot	\bigcirc	\odot		Bank
Bank of America. 🦘	\odot	\odot	\odot	\odot	\odot	\odot	\odot	\odot	\odot	\odot	\odot		Bank
CALIFORNIA CREATERIN	\bigcirc		\odot		\odot	\odot		\odot			\odot		Bank
Marcus:	\bigcirc				\bigcirc						\odot		Bank
amazon			\odot		\odot	\odot		\odot					Tech Platform
SoFi 👬	\odot	\odot		\oslash		\odot	\oslash		\oslash	\oslash	\oslash	\bigcirc	Alternative Lending
LendingClub	\odot		\odot						\odot				Alternative Lending
Square	\odot		\odot			\bigcirc	\odot	\odot				\odot	POS Payments
🖉 robinhood						\bigcirc			\odot		\odot	\odot	Brokerage
coinbase									\odot			\odot	Crypto Brokerage
affirm	\odot					\odot		\odot			\bigcirc		POS Lending
Klarna.	\odot					\bigcirc		\odot					International: POS Lending
Betterment										\odot	\odot		Robo-advisor
wealthfront	\odot									\odot	\bigcirc		Robo-advisor
PayPal	\odot		\odot		\odot	\odot	\odot	\odot					Payments
acorns						\bigcirc				\odot			Micro-investing
STASH	\odot					\bigcirc			\odot				Investing
chime	\odot					\odot					\odot		Digital Banking
7 TransferWise						\bigcirc	\odot						International: Money Transfe Fintech
Revolut						\odot	\odot		\bigcirc			\odot	International: Digital Banking
🙌 monzo	\odot					\odot	\odot						International: Digital Banking
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stripe			\odot			\odot		\odot					Payments
Kabbage			\odot			\odot		\odot					Business Lending
BREX			$\overline{\mathbf{O}}$		\bigcirc	-		-					Business Banking

Currently available 🕢 Announced

Fintech startups are adding products designed to build new revenue streams



INTERCHANGE FEES

Fintech startups are launching **debit cards** to earn revenue on debit transactions via interchange fees – paid by merchants. Fintechs are able to earn significantly higher interchange fees than traditional banks from the Durbin Amendment



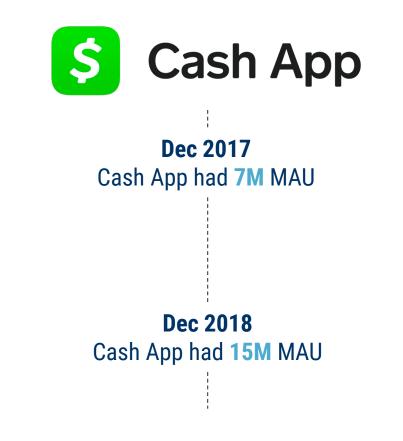
INTEREST ON ACCOUNT BALANCES

Fintechs are launching **checking / savings accounts** to encourage customers to keep higher average account balances. Also, fintechs pushing customers to link paycheck direct deposits.



Debit cards encourage active users

		Londing	Products			ers	Type of Financial						
	Dereenal /		Floudets			Payn	_	Dracossing (Asset Ma	nagement		Institution Point of Entry
Company						Debit Card	Peer-to-Peer						
HASE O						\odot	\bigcirc						
ankof America. 🦘		\bigcirc		\checkmark		\odot	\bigcirc	\bigcirc		\bigcirc			
ACCULUX AS BRADES						\odot							
Marcus:													
amazon						\odot		\bigcirc					
SoFi 👬				\bigcirc		\odot	\bigcirc			\bigcirc			
LendingClub													
 Square 						\odot	\bigcirc						
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Klarna.						\odot							
Betterment						-							
wealthfront										$\overline{\bigcirc}$			
PayPal						\odot							
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STASH						$\overline{\mathbf{O}}$							
chime						$\overline{\mathbf{O}}$							
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High-interest savings accounts attract new customers

Banks of the Future Product offerings by top financial servicers Lending Products Payments Asset Management													Type of Financial
		Lending	Products			Payn	nents			Asset Ma	nagement		Institution
Company											Savings	Crypto	
CHASE O											\odot		
Bankof America. 🧇		\bigcirc		\bigcirc		\bigcirc		\bigcirc		\bigcirc	\odot		
11.11.11.11.11.11 31.14.14.15											\odot		
Marcus:											\odot		
amazon								\bigcirc					
SoFi		\bigcirc		\checkmark		\bigcirc				\bigcirc	\odot	\bigcirc	
LendingClub													
Square						\bigcirc						\bigcirc	
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Betterment											\odot		
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PayPal													
🖶 acorns										\bigcirc			
STASH													
chime											\odot		
27 TransferWise													
Revolut													
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<u>N</u> 26											\odot		
stripe													
🚺 Kabbage													
BREX													

Marcus by Goldman has \$35B in deposits 2.25% APY





Robo-advisors add savings accounts to further automate financial services

Cash held at robo-advisors no longer needs to be moved to a brokerage to earn interest



\$ 10.149.87

\$329 8

2.24% APY



2.23% APY 80% Treasuries and 20% high-grade corporate bonds

SMART SAVER:

Betterment offers a **two-way cash sweep**. When a customer links their checking account, Betterment analyzes activity and constructs an upper and lower bound for projected balance. If the balance goes lower, cash will be transferred from Smart Saver account to bank. When it goes higher, excess cash is added to Smart Saver.





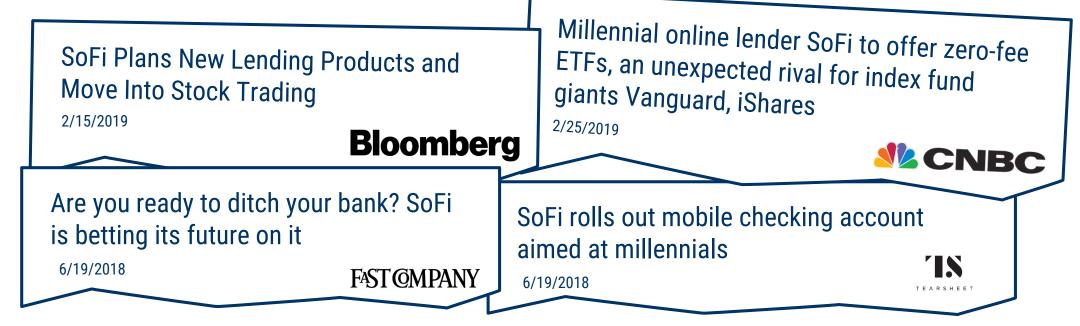
Affirm announces savings accounts and will operate more like a traditional bank





SoFi is building a full-scale banking platform for its 500,000+ members

Company	Personal / Consumer	Mortgage	Business	Student	Credit Card	Debit Card	Peer-to-Peer	Processing / Gateway	Brokerage	Robo-Advisor	Savings	Crypto	Point of Entry (first product)
SoFi 👯	\bigcirc	\bigcirc		\bigcirc		\bigcirc	\bigcirc		\bigcirc	\bigcirc	\bigcirc	\bigcirc	Alternative Lending





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Differentiation in consumer banking products and services:



HYBRID CHECKING ACCOUNT



DEBIT REWARDS



EARLY ACCESS TO PAYCHECKS



CREDIT FOR CONSUMERS WITH NO CREDIT HISTORY



LOYALTY REWARDS

Differentiation in consumer banking products and services:



HYBRID CHECKING ACCOUNT



DEBIT REWARDS









CREDIT FOR CONSUMERS WITH NO CREDIT HISTORY



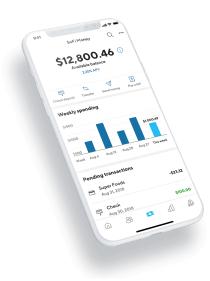
LOYALTY REWARDS

SoFi Money offers customers a checking account with 2.25% APY



SOFI MONEY:

- Debit card spend
- 2.25% interest APY
- Unlimited ATM fee reimbursements worldwide
- Zero fees
- P2P transfer (within SoFi ecosystem)
- Bill pay
- Mobile check deposit





Differentiation in consumer banking products and services:



HYBRID CHECKING ACCOUNT



DEBIT REWARDS









CREDIT FOR CONSUMERS WITH NO CREDIT HISTORY



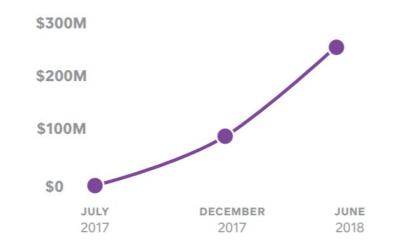
LOYALTY REWARDS

Square Cash Card's instant rewards program has proven to be successful



CASH CARD REWARDS PROGRAM

MONTHLY CUSTOMER SPEND ON CASH CARD



Acorns and Stash launch debit rewards programs to encourage further investing



Acorns' Found Money turns "cash back" into "cash forward" investments

Airbnb will invest 1.8% of your service fee into your future.

🔷 + jet

Jet will invest 2% of your purchase into your future.

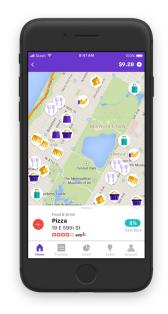




Expedia will invest 4% of your purchase into your future.

+ SEPHORA

Sephora will invest 3% of your purchase into your future.







Automatically earn cash back to invest.

Enroll your debit card or credit card and shop at over 7,000³ stores and restaurants to automatically earn up to 10% cash back through Stash to your investment account. No points. No couponing. Just an easy way to keep investing.



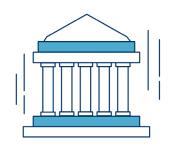
Differentiation in consumer banking products and services:



HYBRID CHECKING ACCOUNT



DEBIT REWARDS







CREDIT FOR CONSUMERS WITH NO CREDIT HISTORY



LOYALTY REWARDS

EARLY ACCESS TO PAYCHECKS



Funding: \$125M Valuation: \$120M

Select Investors:

Andreessen Horowitz, Ribbit Capital, Felicis Ventures

Description:

Earnin is a free service – tip-only model – that lets consumers get paid for the hours they work. Earnin's service is D2C.

How Earnin works:

- 1. Share bank detail
- 2. Tell Earnin where you work
- 3. Earnin uses your location to note how long you're at work
- 4. When you tap 'Cash Out', Earnin sends your earnings to your bank account
- 5. Your job pays you as usual, and Earnin deducts the amount cashed out





Startups are enabling companies to pay workers instantly for completed work

Square

caviar (acquired by SQ in 2014)

Caviar couriers using Cash App are able to access funds immediately after completing a delivery. stripe

Marketplaces using Stripe Connect can send Instant Payouts to sellers or service providers on their platform.

Select partners:



GObank[®] Uber

Uber and GoBank partnered to provide Uber drivers a GoBank checking account and debit card, which gives drivers instant access to accrued funds. This debit card also has rewards.



Gusto, a payroll and HR benefits provider lets employers pay employees after work in complete. The solution called Flexible Pay, must be switched on by an employer, and is free.



Differentiation in consumer banking products and services:



HYBRID CHECKING ACCOUNT



DEBIT REWARDS



EARLY ACCESS TO PAYCHECKS





CREDIT FOR CONSUMERS WITH NO CREDIT HISTORY



LOYALTY REWARDS

CREDIT FOR CONSUMERS WITH NO CREDIT HISTORY



Funding: \$80.6M

Valuation: \$106.78M

Select Investors:

Brooklyn Bridge Ventures, Great Oaks Venture Capital, Guild Capital

Description:

Provide credit cards to young people and others who lack a credit history. Petal's cards link to a mobile app which enables users to track what they spend and what they can afford.





Differentiation in consumer banking products and services:



HYBRID CHECKING ACCOUNT



DEBIT REWARDS









CREDIT FOR CONSUMERS WITH NO CREDIT HISTORY



LOYALTY REWARDS

Startups are enabling silent loyalty programs



Select Investors: ff Venture Capital, New Enterprise Associates, White Star Capital

Drop is an iOS app that allows users to earn rewards and points on top of what current card reward programs already provide. Users link their credit or debit to the app, and every earn points for whenever they spend with Drop's merchant partners.

DO\$H[°]

Funding: \$99.35M

Valuation: \$300M

Select Investors: Goodwater Capital, PayPal, BAM Capital

Dosh enables consumers to instantly get cash back from merchants and brand, through any credit or debit card. Dosh helps merchants understand customer behaviors.

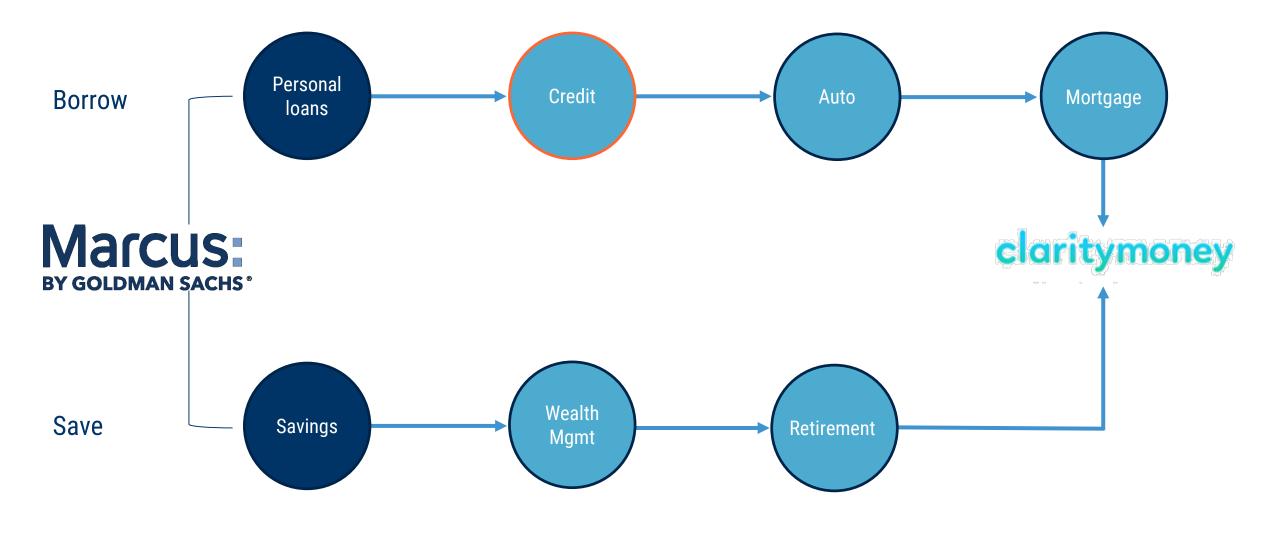


5 trends shaping the future of banking

- 1. Banking APIs are enabling developers to build fintech
- 2. Partner bank model lets tech companies act as banks
- 3. Fintech unbundlers begin **rebundling**
- 4. Differentiation in consumer banking products and services
- 5. Tech platforms and large banks want in

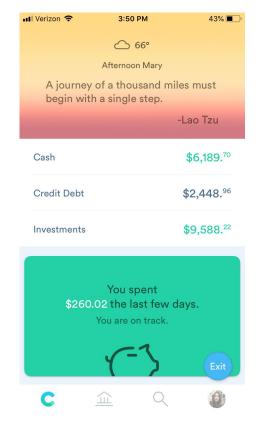


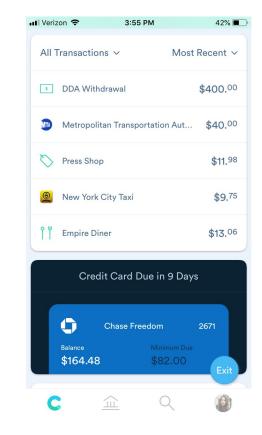
Marcus' strategy: build out products

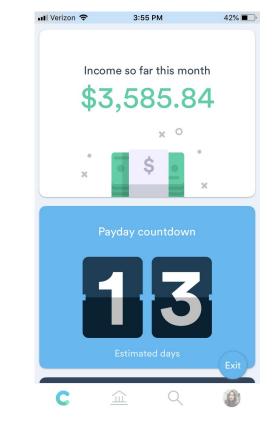




Clarity Money will likely become Marcus' mobile app









What will the Goldman and Apple partnership look like?

Confirmed:

• Apple-branded Goldman credit card with 2% cash-back

Goldman Sachs

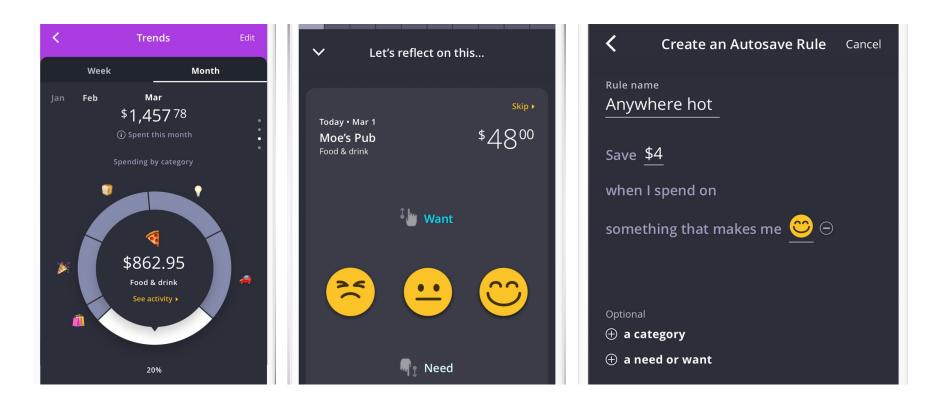
• Goldman will bank Apple's digital wallet and facilitate text money feature

Speculation: In-store Marcus loans to Apple customers

Speculation: Apple Pay and Clarity Money integration

CBINSIGHTS

JPMorgan launches Finn as an A/B test





"While I like the idea of Chase competing in the online bank space, the way they are approaching it doesn't make much sense.

The only real benefits will be the ability to open the checking account outside of a Chase serviced state and the new mobile app has arguably less useful functionality than the Chase Mobile app."



Facebook wants your banking data

THE WALL STREET JOURNAL.

Facebook to Banks: Give Us Your Data, We'll Give You Our Users

The social-media giant has asked large U.S. banks to share detailed financial information about their customers, including card transactions and checking-account balances, as part of an effort to offer new services to users.

Facebook has talked about a feature that would show its users their checking-account balances, the people said. It has also pitched fraud alerts, some of the people said.

Will Amazon get into banking?

THE WALL STREET JOURNAL.

Next Up for Amazon: Checking Accounts

Amazon.com Inc. is in talks with big banks including JPMorgan Chase & Co. about building a checking-account-like product the online retailer could offer its customers, according to people familiar with the matter.

Last fall, it put out a request for proposals from several banks for a hybrid-type checking account and is weighing pitches from firms including JPMorgan and Capital One Financial Corp., some of the people said.

Questions?

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